

# UNITED STATES PATENT AND TRADEMARK OFFICE





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APPLICATION NO.	PLICATION NO. FILING DATE		FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.	
09/298,417	0	4/23/1999	LYNN HOLM-BLAGG	06042-0130	06042-0130 2032	
20350	7590	02/19/2003				
		TOWNSEND AN	EXAMINER			
EIGHTH FL	OOR					
SAN FRAN	CISCO, CA	A 94111-3834		ART UNIT	PAPER NUMBER	
				3624		
				DATE MAILED: 02/19/2003		

Please find below and/or attached an Office communication concerning this application or proceeding.

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•	Application No.	Applicant(s)						
Interview Summers	09/298,417	HOLM-BLAGG ET AL.						
Interview Summary	Examiner	Art Unit						
	Alain L. Bashore	3624						
All participants (applicant, applicant's representative, PTO	personnel):							
(1) <u>Alain L. Bashore</u> .	(3)							
(2) Mr. Gibby.	(4)							
Date of Interview: 11 January 2003.								
Type: a)☐ Telephonic b)☐ Video Conference c)☑ Personal [copy given to: 1)☐ applicant 2)☑ applicant's representative]								
Exhibit shown or demonstration conducted: d) Yes If Yes, brief description:	e)⊠ No.							
Claim(s) discussed: 9.								
Identification of prior art discussed: Walker et al, Auriemma	<u>, and Burke</u> .							
Agreement with respect to the claims f) was reached.	g) was not reached. h)	N/A.						
Substance of Interview including description of the general reached, or any other comments: <u>Arguments were present the art rejection</u> . The examiner will consider nay response,	ted (including the attached page	ge made of reco						
(A fuller description, if necessary, and a copy of the amendallowable, if available, must be attached. Also, where no callowable is available, a summary thereof must be attached	opy of the amendments that w							
i) It is not necessary for applicant to provide a se checked).	parate record of the substanc	e of the interviev	v(if box is					
Unless the paragraph above has been checked, THE FORMUST INCLUDE THE SUBSTANCE OF THE INTERVIEW action has already been filed, APPLICANT IS GIVEN ONE STATEMENT OF THE SUBSTANCE OF THE INTERVIEW reverse side or on attached sheet.	. (See MPEP Section 713.04) MONTH FROM THIS INTERV	. If a reply to the /IEW DATE TO	e last Office FILE A					
•								
	VINCENT MILLIN SUPERVISORY PATENT EXAM TEGHNOLOGY CENTER 380							
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Examiner Note: You must sign this form unless it is an Attachment to a signed Office action.

Examiner's signature, if required



## Manual of Patent Examining Procedure (MPEP), Section 713.04, Substance of Interview Must be Made of Record

A complete written statement as to the substance of any face-to-face, video conference, or telephone interview with regard to an application must be made of record in the application whether or not an agreement with the examiner was reached at the interview.

# Title 37 Code of Federal Regulations (CFR) § 1.133 Interviews

Paragraph (b)

In every instance where reconsideration is requested in view of an interview with an examiner, a complete written statement of the reasons presented at the interview as warranting favorable action must be filed by the applicant. An interview does not remove the necessity for reply to Office action as specified in §§ 1.111, 1.135. (35 U.S.C. 132)

#### 37 CFR §1.2 Business to be transacted in writing.

All business with the Patent or Trademark Office should be transacted in writing. The personal attendance of applicants or their attorneys or agents at the Patent and Trademark Office is unnecessary. The action of the Patent and Trademark Office will be based exclusively on the written record in the Office. No attention will be paid to any alleged oral promise, stipulation, or understanding in relation to which there is disagreement or doubt.

The action of the Patent and Trademark Office cannot be based exclusively on the written record in the Office if that record is itself incomplete through the failure to record the substance of interviews.

It is the responsibility of the applicant or the attorney or agent to make the substance of an interview of record in the application file, unless the examiner indicates he or she will do so. It is the examiner's responsibility to see that such a record is made and to correct material inaccuracies which bear directly on the question of patentability.

Examiners must complete an Interview Summary Form for each interview held where a matter of substance has been discussed during the interview by checking the appropriate boxes and filling in the blanks. Discussions regarding only procedural matters, directed solely to restriction requirements for which interview recordation is otherwise provided for in Section 812.01 of the Manual of Patent Examining Procedure, or pointing out typographical errors or unreadable script in Office actions or the like, are excluded from the interview recordation procedures below. Where the substance of an interview is completely recorded in an Examiners Amendment, no separate Interview Summary Record is required.

The Interview Summary Form shall be given an appropriate Paper No., placed in the right hand portion of the file, and listed on the "Contents" section of the file wrapper. In a personal interview, a duplicate of the Form is given to the applicant (or attorney or agent) at the conclusion of the interview. In the case of a telephone or video-conference interview, the copy is mailed to the applicant's correspondence address either with or prior to the next official communication. If additional correspondence from the examiner is not likely before an allowance or if other circumstances dictate, the Form should be mailed promptly after the interview rather than with the next official communication.

The Form provides for recordation of the following information:

- Application Number (Series Code and Serial Number)
- Name of applicant
- Name of examiner
- Date of interview
- Type of interview (telephonic, video-conference, or personal)
- Name of participant(s) (applicant, attorney or agent, examiner, other PTO personnel, etc.)
- An indication whether or not an exhibit was shown or a demonstration conducted
- An identification of the specific prior art discussed
- An indication whether an agreement was reached and if so, a description of the general nature of the agreement (may be by attachment of a copy of amendments or claims agreed as being allowable). Note: Agreement as to allowability is tentative and does not restrict further action by the examiner to the contrary.
- The signature of the examiner who conducted the interview (if Form is not an attachment to a signed Office action)

It is desirable that the examiner orally remind the applicant of his or her obligation to record the substance of the interview of each case unless both applicant and examiner agree that the examiner will record same. Where the examiner agrees to record the substance of the interview, or when it is adequately recorded on the Form or in an attachment to the Form, the examiner should check the appropriate box at the bottom of the Form which informs the applicant that the submission of a separate record of the substance of the interview as a supplement to the Form is not required.

It should be noted, however, that the Interview Summary Form will not normally be considered a complete and proper recordation of the interview unless it includes, or is supplemented by the applicant or the examiner to include, all of the applicable items required below concerning the substance of the interview.

- A complete and proper recordation of the substance of any interview should include at least the following applicable items:
- 1) A brief description of the nature of any exhibit shown or any demonstration conducted,
- 2) an identification of the claims discussed,
- 3) an identification of the specific prior art discussed,
- 4) an identification of the principal proposed amendments of a substantive nature discussed, unless these are already described on the Interview Summary Form completed by the Examiner,
- 5) a brief identification of the general thrust of the principal arguments presented to the examiner,

(The identification of arguments need not be lengthy or elaborate. A verbatim or highly detailed description of the arguments is not required. The identification of the arguments is sufficient if the general nature or thrust of the principal arguments made to the examiner can be understood in the context of the application file. Of course, the applicant may desire to emphasize and fully describe those arguments which he or she feels were or might be persuasive to the examiner.)

- 6) a general indication of any other pertinent matters discussed, and
- 7) if appropriate, the general results or outcome of the interview unless already described in the Interview Summary Form completed by the examiner.

Examiners are expected to carefully review the applicant's record of the substance of an interview. If the record is not complete and accurate, the examiner will give the applicant an extendable one month time period to correct the record.

## **Examiner to Check for Accuracy**

If the claims are allowable for other reasons of record, the examiner should send a letter setting forth the examiner's version of the statement attributed to him or her. If the record is complete and accurate, the examiner should place the indication, "Interview Record OK" on the paper recording the substance of the interview along with the date and the examiner's initials.

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application of payments to credit accounts. Rather, as the title of Walker et al. suggests, it discloses a method for processing 10% and offers associated with credit cards offered by "affinity groups". Such affinity groups include "trade groups, alumni associations, religious organizations, sports teams and professional organizations." Walker et al. at col. 1, 11, 37-39. "One example, of an affinity credit card is the People's Bank Visa Card that is sponsored by the National Rifle Association (NRA)." Use of such cards can result in a reward to the affinity group, or in this case the NRA based on usage of the credit card by members of the NRA. See e.g., Id. at col. 4, 11, 50-57. Walker et al., is thus concerned with methods to define, manage and evaluate group reward offers in a way that induces behavior desired by a bank issuing the credit cards, not in processing payments in relation to such cards. Id. at col. 2, 1, 39 - col. 3, 1, 18.

The Office Action seems to note this failure of Walker et al. by trying to replace the term "payment" with "reward". Office Action at p. 2. Even the broadest reading of the term "payment" fails to read on a "reward" in the sense that it is use in Walker et al. Rather, as used in claim 9, a payment is the transfer of value to satisfy or settle a credit account. In contrast, as used in Walker et al., a reward is something given in return for use of a credit card. Accordingly, the rejection is flawed. In part because of this fundamental difference between Walker et al. and even the basic subject matter of claim 9, the rejection based on Walker et al. strains by citing portions of Walker et al. that are often unrelated to the proposition for which they are cited.

For example, the Office Action asserts that col. 5, 1l. 28-60 of Walker et al. teaches that a "target is determined and there is determined whether the target allows for a group payment". Office Action at p. 2. However, nothing in Walker et al. addresses a group payment, and of no surprise, the cited passage is unrelated to the proposition for which it is cited. More specifically, the cited passage teaches the use of a "reward preference field" identifying the type of reward preferred by an affinity group and fields that indicate the activity volume of the affinity group and the level at which rewards are achieved. Walker et al. at col. 5, 1l. 39-52. Then, the cited passage states that this information can be used as "criteria which may be used to determine performance targets